REQUEST FOR DECISION

2013/35

Title: Provision of Mobile Telephony Services to Thames Valley Police

Executive Summary:

This paper asks for the approval of a contract award to VODAFONE for the provision of mobile telephony services. It is recommended that the contract is awarded under the National Framework Agreement for the Provision of Mobile Telephony Services via a ‘call-off’.

The term of the contract is 24 months at an estimated value of £1.053m

This framework is available to all Police Forces and supports the Force’s strategy for convergence both on a bilateral level with Hampshire and as we work towards regional infrastructure alignment.

Recommendations:

The Police and Crime Commissioner is invited to agree the award of call-off contract under the National Framework Agreement for the Provision of Telephony Services.

Police and Crime Commissioner

I hereby approve the recommendations above.

Signature  Date 6-10-13
PART 1 –

1. Introduction and background

The award of a contract for the provision of mobile telephony services under the National Framework Agreement for the Provision of Mobile Telephony Services.

The Force has a contract with EE (formerly Orange) for the provision of mobile phones and associated services. This contract was let under a West Yorkshire Police framework. That framework has expired and the call-off contract we had is due to expire on 31st October 2013.

In 2010 a paper was signed by TVPA in which it was agreed, following the merging of the ICT departments, to converge the Thames Valley and Hampshire mobile telephony contracts. In April 2013 a comparison of the existing contract prices was made with those available on the National Mobile Telephony Services Framework. This lead to a recommendation being made to CCMT in May 2013 to award TVP’s requirement under the National Framework, let by the Metropolitan Police.

The National Framework was let in 2011 and is due to expire in 2015 and is available to all Police Forces. It is currently used by 14 Forces.

The Framework provides the opportunity to support our ICT strategy for infrastructure convergence and overall desire to reduce our supply chain variations. It provides a chance to align the service management of the provision, thus working toward the savings opportunities identified in the ICT Convergence Strategy documents agreed at the Joint ICT Project Board.

2. The collaborative approach

A recent report from the National Audit Office specifically encourages Police Forces to use framework arrangements and adopt a collaborative approach.

Thames Valley Police will be supporting this approach by contracting under such an Agreement. In addition, although the call-off may be unique to Thames Valley, the supplier and Framework will be the same as our South East Region partners, thus supporting our alignment for the future. The Force has benefitted from the supplier being able to offer a very competitive commercial offer based on the current volumes enjoyed under this framework.

3. Scope and requirements

The contract shall include the provision of devices (mobile phones and ‘BlackBerry’s) the specification of which has been agreed with the business as meeting their requirement.

We also have a requirement for preferential signal service for key Officers and Staff, which will be met under this arrangement.

4. Overview of the evaluation process

A significant factor in the evaluation of providers for this service was to align our requirement across the two forces and then subsequently with the region. The intention is to continue and extend these collaborative activities for any future contract activity at potentially a regional level.
This will support our IT strategic direction moving forward, which is linked to further efficiency and cost savings.

The cost evaluation was based upon call charges and line rental for 3 users picked at random (a low, medium and heavy user) over the past year at TVP. Their usage and cost implication was compared against what they would have been on Vodafone via the National Framework.

5. **Financial Implications**

It is acknowledged that there is a cost of change. These costs include, porting costs of devices associated with switching mobile phone numbers to new devices, opportunity costs of collecting old devices and exchanging for the new. These costs will be met from within the existing revenue budget.

Year 2 and onwards should provide greater savings/cost avoidance figures, with usage of mobile telephony services increasing.

6. **Programme Approach and Governance**

This procurement has been subject to Project Management with a dedicated project manager who has reported into a board chaired by the Director of Information, Security and Technology (Amanda Cooper).

The approval to review and explore the use of the National Mobile Telephony Services Framework was approved by CCMT in May 2013.

7. **Legal comments**

The National Framework Agreement was advertised in the Official Journal of the European Union and tendered electronically in a manner compliant with EU and UK regulations by the MPS.

Our subsequent ‘call-off’ contract is in accordance with the instructions of the framework and has been clarified with our legal advisors Morgan Cole.

8. **Equality comments**

All equality considerations are covered in the overarching Framework. Vodafone shall be expected to conform to the principals and values of the Force.

9. **Summary and Recommendations**

The Framework Agreement for the Provision of Mobile Telephony Services provided by the MPS enables Thames Valley Police to further deliver on its collaboration objectives. In assessing this opportunity we have ensured that we will achieve a level of direct costs savings in our operational activities.

The costs identified will provide saving opportunities to enable the Force to meet its continuing budget obligations.
It is therefore recommended that the PCC awards this contract for Mobile Telephony to Vodafone under the National Police Framework agreement.

10. **Background papers**

    CCMT Paper
Public access to information
Information in this form is subject to the Freedom of Information Act 2000 (FOIA) and other legislation. Part 1 of this form will be made available on the website within 1 working day of approval. Any facts and advice that should not be automatically available on request should not be included in Part 1 but instead on a separate Part 2 form. Deferment of publication is only applicable where release before that date would compromise the implementation of the decision being approved.

Is the publication of this form to be deferred? No
If yes, for what reason?
Until what date?

Is there a Part 2 form? Yes

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<tr>
<th>Name &amp; Role</th>
<th>Officer</th>
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<tr>
<td>Head of Unit</td>
<td>Director of Information, Science and Technology Amanda Cooper</td>
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<td>Force Solicitor Guy Lemon</td>
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<td>Legal Advice</td>
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<td>Our “Call-off” is in accordance with the instructions of the framework</td>
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<td>Financial Advice</td>
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<td>This contract will achieve annual savings of approx £0.3m</td>
<td>Director of Finance Linda Waters</td>
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**OFFICER’S APPROVAL**
We have been consulted about the proposal and confirm that financial and legal advice have been taken into account in the preparation of this report.

We are satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner.

![Signature]

Chief Executive Date 02/10/2013

![Signature]

Chief Finance Officer Date 21/10/13