



Your request under the Freedom of Information Act 2000

1. Does your organisation have a Facebook Page(s)? If yes, what is/are the url(s) and when were they set up?
2. Does your organisation advertise or spend any money on Facebook? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2004?
3. Does your organisation have a Twitter Account? If yes, what is/are the url(s) and when were they set up?
4. Does your organisation advertise or spend any money on Twitter? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2006?
5. Does your organisation use Google G-Suite services (Google services) or does your organisation rely on google for any services (such as email hosting)? If yes, what are the services, when were they agreed and how much did they cost?
6. Does your organisation advertise or spend any money on Google? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since the payments first began?
7. Is there an official policy for the use of organisational Facebook or Twitter Accounts (ie how to post, what to use it for and when to delete or preserve records)? If there is a policy (or policies) please may I be provided with them?

Response

I write further to your request under the Freedom of Information. I set out the responses below on behalf of the OPCC.

1. Yes - we have a Facebook page managed by the Office of the PCC under 'Victims First', our brand for supporting victims and witnesses of crime, which was set up in April 2017 - <https://www.facebook.com/victimsfirstTV/>
2. Yes - we pay for advertising for the above Facebook page. Based on the invoices we have received as of 26/01/2018 we have spent £1,146.75 in the current financial year of 2017/18 (i.e. 1 April 2017 to 31 March 2018). We have not incurred any expenditure on Facebook prior to the current financial year
3. Yes – we have a Thames Valley PCC account, set up in July 2012. https://www.twitter.com/TV_PCC

4. No.
5. No.
6. No.
7. No.

Right to review

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

The Chief Executive
Office of the Police and Crime Commissioner
Thames Valley Police Headquarters
Oxford Road
Kidlington
OX5 2NX
Email: pcc@thamesvalley.pnn.police.uk

I trust that this letter sufficiently answers your Freedom of Information Act request. However, if there is information which you believe is not included within this response then please email or telephone the writer directly in order that I may try to assist you further.