



**OFFICE OF THE POLICE & CRIME
COMMISSIONER FOR THAMES VALLEY**

REQUEST FOR DECISION – PCC 2020 / 008

Title: Contract for the supply of Provision of Custodial Healthcare Services

The current five (5) year contract for the provision of Custodial Healthcare Services, Healthcare Professionals (HCPs) in custody to our 8 custody suites, expires on 31st May 2020.

In consideration of this requirement, Procurement with input from the Project sponsor/primary stakeholder Criminal Justice and other internal stakeholders and in partnership with NHS England (NHSE) carried out a full Restricted EU compliant tender for this requirement for a continued four (4) year, 2+2 outsourced solution via the EU Supply e-procurement portal to maximise the potential for full competition reach within the market.

Final bids were received in December 2019.

The recommendation below provides the best clinical service which is financially, operationally and strategically sustainable solution for the Force.

Full details are provided in Annex 1.

Recommendation:

The Police and Crime Commissioner is invited to agree the award of contract in respect of the above mentioned delivery of a managed service to the current incumbent **Mountain Healthcare Ltd.**

This contract is for an initial term of 24 months' duration, with one (1) extension option of 24 months' (2+2) with no further extensions available.

The total value of this contract is estimated at **£8,985,659.39** ex VAT over the full four (4) year project period (including extension options and the potential 1% increase in years 3 and 4, although not automatically uplifted or guaranteed). See Table 1 for breakdown.

There will be additional spend attributable to the contract, covering TACT* and Operational demand for Health Care Professionals over and above the core custody provision, this varies but has averaged £25,668 per annum over the last three (3) years and has been included in the potential savings calculations.

*TACT refers to Detainees arrested and held under the Terrorist Act

Table 1

Contractual Year	20/21	21/22	22/23	23/24	Total
Totals	£2,280,875.00	£2,276,375.00	£2,203,188.75	£2,225,220.64	£8,985,659.39

Police and Crime Commissioner

I hereby approve the recommendation above.



Signature

Date: 9 April 2020

PART 1 – NON-CONFIDENTIAL

1 Introduction and Background

- 1.1 The current five (5) year duration contract for the provision of Custodial Healthcare Services, Healthcare Professionals (HCPs) in custody to our 8 custody suites, expires on 31st May 2020.
- 1.2 In consideration of this requirement, Procurement with input from the Project sponsor/primary stakeholder Criminal Justice and other internal stakeholders and in partnership with NHS England (NHSE) carried out a full Restricted EU compliant tender for this requirement for a continued four (4) year, 2+2 outsourced solution via the EU Supply e-procurement portal to maximise the potential for full competition reach within the market. Final bids were received in December 2019.
- 1.3 This decision report makes a recommendation based on those scored, evaluated and moderated bid submissions to set out the options for the best clinical service which is financially, operationally and strategically sustainable solution for the Force.
- 1.4 Full details are provided in Annex 1

2 Issues for Consideration

- 2.1 Three suppliers bid for this contract. The overall evaluated scores are provided in the table below.

Mitie Care & Custody Health	Mountain Healthcare	CastleRock Recruitment
93.84%	93.88%	84.68%

- 2.2 There are no substantive implementation issues arising from the award of this contract due to the nature of the award recommendation.
- 2.3 The key milestones are linked to the national Health & Social Care Network (HSCN) connectivity to the NHS National spine to allow the service provider HCP's to access detainees' summary care records (SCR) in support of and when assessing and treating them in the Custody environment upon and during detention and subsequent release.
- 2.4 The supplier meets all the requirements of the contract terms and conditions and specification and offer the Most Economically Advantageous Solution, as assessed through the evaluation process.

3 Financial Comments

- 3.1 Actual spend on this contract over the last 4 years has been £8.972m.
- 3.2 Forecast spend over the next four years under this new contract is £8.986m. This reflects a potential non-cashable saving of £0.862m.

4 Legal Comments

- 4.1 There are no TUPE implications due to the nature of this award recommendation.
- 4.2 The legal route to market for this ongoing requirement was re-tendered under the Restricted Procedure, undertaken via the EU Supply electronic e-tendering system and as such is fully compliant with EU regulations and also fully meets the criteria of Chief Constable's Financial Instructions.

5 Equality Comments

- 5.1 There are no issues with regards to equality in this process.

6 Background Papers

- 6.1 Not applicable.

Public Access to Information

Information in this form is subject to the Freedom of Information Act 2000 (FOIA) and other legislation. Part 1 of this form will be made available on the website within 1 working day of approval. Any facts and advice that should not be automatically available on request should not be included in Part 1 but instead on a separate Part 2 form. Deferment of publication is only applicable where release before that date would compromise the implementation of the decision being approved.

Is the publication of this form to be deferred? No

**If yes, for what reason?
Until what date?**

Is there a Part 2 form? Yes

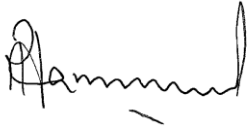
ORIGINATING OFFICER DECLARATION (as appropriate):

	Officer	Date reviewed
Head of Procurement	Richard Fowles	8.4.20
Financial Advice	Linda Waters	8.4.20

OFFICER'S APPROVAL

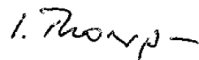
We have been consulted about the proposal and confirm that financial and legal advice have been taken into account in the preparation of this report.

We are satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner.



Chief Executive

Date: 8 April 2020



Chief Finance Officer

Date: 8 April 2020