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|  | **Jim Katouzian**  **Governance Manager**  Office of the Police and Crime Commissioner  for Thames Valley |
| Our ref: FOI 1224 |  |
|  | 19 April 2024 |

I write in response to your Freedom of Information Act (FOIA) request submitted on   
10.04.24

The Office of the Police and Crime Commissioner (OPCC) for Thames Valley has now considered this request, which for clarity, has been repeated below:

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| **Request**  Dear Thames Valley Police and Crime Commissioner,  Re: The Thames Valley Police and Crime Panel's Complaints Sub committee -6th September 2023.  At this meeting the committee members requested that the PCC write to the Sub-committee providing details of the equalities training which the staff within his office receive.  Please provide a copy of this report and the date it was sent to the committee.  The Sub -committee asked the PCC to provide details of the office structure of the PCC to deal with complaints and what contingency arrangements are in place when officers who deal with complaints are absent.  Please provide a copy of this report and confirm the date this report was sent to the committee.  The Sub-Committee asked the PCC was asked to provide details of the information on complaints on the PCC's website.  Please provide the date that this information was placed on the PCC's website/website updated.  Please confirm what steps have been taken to ensure that this information is easily accessible and clear for residents? | **Response**  There is data held in regard to your request.  2 Attachments with this letter.   1. Police and Crime Commissioner’s Response to the Police and Crime Panel Sub Committee. **Please note** this document has been redacted to remove names of third parties. 2. OPCC Staff Induction process. **Please note** - this document has been redacted to remove internal web-links and contact details, which are both sensitive and confidential, for internal use only. |