



Our ref: FOI 1925

20 August 2025

I write in response to your Freedom of Information Act (FOIA) request submitted on 18 August 2025

The Office of the Police and Crime Commissioner (OPCC) for Thames Valley has now considered this request, which for clarity, has been repeated below:

<u>Request</u>	<u>Response</u>
1) Do you use a Citizen Engagement platform?	A: The OPCC use Alchemer (previously known as SurveyGizmo).
2) If so, what tools do you use?	A: The OPCC have a Professional license with Alchemer which includes a range of features designed to enhance data collection and reporting capabilities.
3) How much do you spend annually on a Citizen Engagement tool?	A: The annual subscription to Alchemer is €1,212.00
4) Which month & year does your contract with your supplier end?	A: Our rolling annual subscription with Alchemer is next due to be billed in December 2025.