

Independent Custody Visits

Thames Valley Snapshot January – March 2026



Matthew Barber
Police & Crime Commissioner
for Thames Valley

Detainees in custody

8462 ↑

YTD: 33,705 ↑ (24-25: 33,329)

ICVs visits

72 →

YTD: 292 ↑ (24-25: 287)
Ave 1 visit/suite/week

Detainees visited

241 ↓

YTD: 1,045 ↓ (24-25: 1072)
Availability varies, asleep etc

Issues raised

51 ↓

YTD: 227 ↑ (24-25: 167)



Rights



Custody Record



Well-being



Facilities



Faith

Positive comments
around treatment
and care



“No hijabs available in custody, but had already been suggested by Custody Manager”
“Mike Comber c2357 – excellent, followed up immediately and fed back to ICVs”
“Detainee very impressed with how he had been treated”
“Medjool dates made available, and Muslim detainee made aware of prayer times”

Independent Custody Visits

Supplementary Detail

January – March 2026



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19 recordings of cells out of use due plumbing issues



Some plumbing issues are recurrent problems.

Menopause support is not currently at COP best practice standards



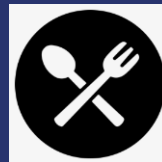
All females are offered a meeting with a Health Care Professional. Further possibilities being investigated

Respectful retention of Multi-faith materials is much improved



Some storage items are on back-order, things will improve further once arrived

Out of date food recorded 21 times in the quarter



Custody is endeavouring to ensure food stocks are transferred to avoid waste

Out of date Halal certificates on display in some suites



Re-certification had been done and correct certificates now displayed

Independent Custody Visits

12-month issues overview

April 2025 – March 2026



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Police & Crime Commissioner
for Thames Valley



Plumbing / cell facilities

Food stock control

Shoes risk assessment

Menopause provision

Halal certification

Multi-faith storage / condition

Occurrences across 4 quarters

Occurrences across 4 quarters

Occurrences across 4 quarters

Occurrences across quarters 1, 3 & 4

Occurrences across quarters 3 & 4

Occurrences across 4 quarters

Plumbing issues get resolved quickly. Temperature issues will continue.

Waste quantities are not large, but this is a persistent issue.

Persistent issue. ICVs no longer monitoring.

NHS leaflets covering a range of female support introduced.

Re-certification completed and correct certificates on display

Long back-order issues with correct storage products.