

ITAC – Community Update

Meeting date: 23 July 2026

Chair: Jason Sinclair

Format: Microsoft Teams

Purpose of ITAC

The **Independent Trust, Assurance & Confidence Board (ITAC)** provides community-led challenge and assurance on areas affecting **trust, confidence, legitimacy, equality and policing fairness** across Thames Valley.

What We Discussed

- Progress on the transition from the Police Race Action Plan (PRAP) into the wider **Trust & Confidence Strategy**, including work underway across five strategic priority areas (Use of Powers, Victimisation, Community Cohesion, Engagement & Reconciliation and Internal Workforce Trust & Confidence).
- Development of a new Trust & Confidence **Performance Framework** to support independent scrutiny and accountability.
- Community engagement activity, emerging community tensions, and plans for local events to build trust and confidence.
- Findings from recent Trust & Confidence Survey results, including public perceptions of safety, police effectiveness and community engagement.

What ITAC Challenged or Questioned

- Whether the Trust & Confidence Performance Framework provides a balanced focus across all trust and confidence priorities.
- How survey findings can be better shared with communities to demonstrate how public feedback influences policing activity.
- The quality and completeness of ethnicity recording data, and how improvements can support fairer and more effective policing.
- How Thames Valley Police can continue to build trust among both communities and its workforce, while encouraging confidence to challenge inappropriate behaviour.

Updates and Commitments from TVP / OPCC

- **TVP will** finalise the Trust & Confidence Performance Framework and share it with ITAC to support future scrutiny work.

- **TVP will** continue delivering Trust & Confidence roadshows across local policing areas and specialist departments, ITAC members will attend where possible.
- **OPCC will** develop longer-term trend reporting for Trust & Confidence Survey results to provide greater context and insight.
- **ITAC will** adopt a new pillar-based scrutiny model, allowing members to take a more active role in overseeing key areas of work throughout the year.

Key Messages for Our Communities

Oversight: ITAC continues to provide independent scrutiny of policing activity, supported by improved performance measures, survey data and accountability frameworks.

Impact: Work is ongoing to strengthen trust and confidence through community engagement, improved data quality, clearer performance measures and targeted local activity.

Involvement: Communities are encouraged to engage with local **Community & Network Engagement Officers (CNEOs)**, community groups and future engagement events to help shape policing priorities.

How to Stay Involved

- Speak to your local **Community & Network Engagement Officer (CNEO)**
- Join or observe your local [Independent Advisory Group \(IAG\)](#)
- Follow OPCC updates and community events [Home - Thames Valley PCC](#)
- Share feedback: Scrutiny@thamesvalley.police.uk

Next ITAC Meeting

Date: 7 October 2026

This document has been produced with the support of MS Copilot.