TVP Reference: TVP01052

OPCC Report for Decision PCC 2026-P-024 (Please remove text in red if value <£1m)

Gateway C: Commercial Outcome Report & OPCC Decision Report

Submitted By: Alison Jerred

Date Submitted: 29th July 2026

(PA23) SF027 – Issue 10 Apr 2026

Contract Award (and COR) Sign-Off Sheet

It is the responsibility of the Procurement Department to complete and present this paper to the CGB (this may be by a virtual process)

By approving this document the Commercial Governance Board confirms acceptance of the detail contained within this document, approval to proceed with contract award, implementation and realisation of the benefits.

In the case of a Procurement which results in a new contract (or extension) the document replaces the previous award paper, and has a section for the relevant sign-offs below.

The Commercial Outcome Report (COR) is the approval to award a contract, following completion of the procurement process. It confirms that the process has been conducted in line with the recommendations approved in the CLD and procurement rules, that the original need is still justified and that the recommended supplier offers value for money within the agreed budget (or that any variance is accepted). At this point, the requirements and specification cannot be altered. **The COR serves to confirm acceptance (or rejection) of the procurement outcome as defined, rather than to revisit or change the agreed approach.**

PART 1 –
FOR PUBLICATION ON TVP / PCC INTERNET SITE

Public access to information
The information in this COR is subject to the Freedom of Information Act 2000 (FOIA) and other legislation. Part 1 of this form will be made available on the website within 1 working day of approval. Any facts and advice that should not be automatically available on request should not be included in Part 1 but instead on a separate Part 2 form. Deferment of publication is only applicable where release before that date would compromise the implementation of the decision being approved.

Executive Summary and Recommendations

1.1 BACKGROUND

1.1.1 Current/Baseline Spend

Force	Price per year
TVP	£110,880
Hampshire & Isle of Wight	£203,760
SEROCU	£58,590

Budgeted Spend

Force	Price per year
TVP	£120,084
Hampshire & Isle of Wight	£220,740
SEROCU	£51,656

Subjective Codes:

Force	Budget code
TVP	R/3817/IRB/99/ZZ
Hampshire & Isle of Wight	R/3817/IRB/80/ZZ
SEROCU	R/3817/GAQ/99/ZZ

1.1.2 Summary of requirement and process: The existing forensic intelligence software provided by Chorus has not been market tested at any point during the past seven years. The current solution is delivered on premise, and Chorus has informed end users that this version will start to be decommissioned and upgrades and functionality will be reduced over the next few years. Chorus are encouraging their customers to move to a new, enhanced solution hosted in AWS Cloud.

Approximately 90% of cases in England and Wales now involve a digital element, meaning forces rely heavily on tools that can rapidly process communications data, handset downloads, ANPR, and other digital sources. Without systems such as Chorus or Forensic Analytics, analysts must manually cleanse and interpret data, significantly increasing workload and slowing investigations.

Given this context, it was an appropriate time to review alternative intelligence software solutions and undertake a value for money assessment. As Hampshire, TVP, and SEROCU work closely together, a joint approach was agreed to strengthen our negotiating position as a combined customer rather than conducting separate procurements.

Only two suppliers were identified as capable of meeting the requirements: **Chorus** and **Forensic Analytics**. Three options were considered:

1. Retain the existing Chorus legacy software, but move to AWS cloud from on -Prem.
2. Migrate to the new Chorus software and deploy it in the cloud.
3. Implement the forensic software solution provided by Forensic Analytics.

Each option was assessed against a common set of functional requirements agreed by all three forces, the benefits it would deliver, and the total cost of ownership across all sites.

The route to market will be via the G-Cloud 14 Framework for reasons as outlined in the approved CLD. The G-Cloud supplier selection process was undertaken and identified two suppliers who were able to provide a software solution based on all of the forces requirements.

1.1.3 Regulation 84 form has been completed and is at Appendix A (Note that by default a regulation 84 form should be completed in all circumstances). This is a record of the exercise required to be kept by the Cabinet Office.

1.1.4 Contract Terms and Conditions: The suppliers solutions meet all of the functional requirements, as assessed through the evaluation process. The route to market will be through the Government Commercial Agency's G-Cloud 14 Framework. Each supplier has a published offering for their software solution and have agreed to framework and call off contract terms and conditions.

1.1.5 Legal Implications: This contract has been awarded by a legally compliant methodology using the Government Commercial Agency G-Cloud 14 Framework. The maximum term under the terms of direct award against the framework are 48 months and PST have agreed with all the stakeholders a 48-month term is a sufficient timeframe.

1.1.6 Equality and Diversity: There are no specific issues with regard to Equality & Diversity with this award.

1.1.7 Social Value: Social Value has been identified at G-Cloud 14 framework level directly with the framework owner. As this procurement was a selection process based on a criteria search in G-Cloud TVP have requested the supplier to review and engage with us further to deliver a social value output using the Pluggin model, so both TVP and Hampshire can benefit from the engagement.

1.1.8 Realisation Implementation Plan. The implementation of the new software solution will be delivered through a structured programme of configuration, testing, data migration, user training, and deployment activities. Appropriate governance, change management, and supplier support will ensure a smooth transition from the existing system with minimal disruption to operations. Following go-live, a benefits realisation process will monitor performance, user adoption, and the achievement of the expected operational, financial, and service improvements identified within the business case. More detail is provided in the Part 2 of the paper.

1.1.9 SF007 Procurement Checklist it up to date and will be finalised and stored upon award contract award

1.1.10 Contract Management Review: Tier 1

The tiering of contracts will be determined using the contract impact assessment process as described in PST019 Contract Management Policy

1.1.11 The procurement process has followed and complied with the objectives of: Transparency; Delivering value for Money, Maximising Public Benefit, and Acting with integrity and all relevant applicable legislation and regulations

1.1.12 There is a confidential Part 2 form is for internal use and is not for publication into the public domain due to the sensitive/commercial nature of the information.

1.1.12 Attachments

Please include the following attachments as additional supporting information:

☒ Any additional Supporting information

G-Cloud Supplier Selection –

TVP01052 - G-Cloud 14 - SavedSearch-408

Contract tiering form

TVP01052 - SF056 - Contract Tiering Tool

Financial credit check

TVP01052 - Financial Credit Check FA.pdf

1.1.13 FINANCIAL IMPLICATIONS - Finance

TVP Accountant - To be completed by the Accountant – this is to include comments about if the recommended contract award value may lead to an increased risk of an overspend to the current budget(s).

Option 3 from the CLD has been verified as the best fit solution based on the requirements of the business.

Move away from Chorus Analyse and Chorus Investigate to a new forensic Analytical Application.

Forensic Analytics
Year 1 - £114,675 + £16,897.66 = £131,572.66
Year 2 - £114,676
Year 3 - £114,675
Year 4 - £114,675

Total = £458,700

ICT Factored cost of Change = £16,897.66, year 1 only
Total cost of change = ICT charge + four year contract total
= £475,397.66

Year 1 – budget £120,184 - £131,572.66 = £11,388 over budget due to cost of change within ICT.

Year 2 - £5,509 – within budget Year 3 - £5,509 – within budget Year 4 - £5,509 – within budget	
Is the value of the contract within budget YES	(if No can it be covered in another department budget)? YES/ NO*
Comment	

1.13 FINANCIAL IMPLICATIONS - Finance

HIoWC Accountant (ICT only) To be completed by the Accountant – this is to include comments about if the recommended contract award value may lead to an increased risk of an overspend to the current budget(s).

Option 3

Option 3 from the CLD has been verified as the best fit solution based on the requirements of the business. Move away from Chorus Analyse and Chorus Investigate to a new forensic Analytical Application.

Year 1 - £182,325 + £16,897.66 = £199,222.66
Year 2 - £182,325
Year 3 - £182,325
Year 4 - £182,325

Total = £729,300

ICT Factored cost of Change = £16,897.66

Total cost of change = ICT charge + four year contract total

= £746,197.66

Year 1 - £220,740 - £199,222.66 - £21,517.34 - within budget
Year 2 - £38,415 within budget
Year 3 - £38,415 within budget
Year 4 - £38,415 within budget

Is the value of the contract within budget YES	(if No can it be covered in another department budget)? YES/ NO*

Comment	

1.13 FINANCIAL IMPLICATIONS - Finance

SEROCU Accountant - To be completed by the Accountant – this is to include comments about if the recommended contract award value may lead to an increased risk of an overspend to the current budget(s).

Option 3

Move away from Chorus Analyse and Chorus Investigate to a new forensic Analytical Application.

Option 3 from the CLD has been verified as the best fit solution based on the requirements of the business.

Year 1 - £58,987.50 + £16,897.66 = £75,885.16
Year 2 - £58,987.50
Year 3 - £58,987.50
Year 4 - £58,987.50

Total = £235,950

ICT Factored cost of Change = £16,897.66

Total cost of change = ICT charge + four year contract total

= £235,950

Year 1 – budget £51,656 - £68,047.66 = £16,482.66 over budget
Year 2 - £7,331.50 over budget
Year 3 - £7,331.50 over budget
Year 4 - £7,331.50 over budget

All options are not within budget in year 1 due to budget set lower than original licence costs and ICT cost of change. All options were over budget due to the reduction.

Is the value of the contract within budget YES / NO*	(if No can it be covered in another department budget)? YES/ NO*
Comment	

ICT IMPLICATIONS

To be completed by the ICT lead this is to include comments about the recommended contract award ICT implications and any risks associated that may lead to additional spend requirements.

The recommended contract award will provide continued access to specialist Forensic Intelligence capabilities to support operational investigations and intelligence-led policing.
From an ICT perspective, the proposed solution aligns with current business requirements and will require ongoing technical support, supplier management and assurance activities to ensure continued service availability, security compliance and integration with the wider technology estate.

ICT will need to support contract implementation, system administration, user access management, information assurance activities and any required interface management with existing Force systems. The solution will also require ongoing review to ensure alignment with evolving business, security and architectural standards.

Risks and Potential Additional Spend Requirements

The following ICT-related risks may result in additional expenditure during the contract term:

- Integration and Interoperability Costs: Future requirements to integrate with new or existing Force, regional or national systems may require additional development, consultancy or supplier support costs.
- Licensing and Usage Growth: Increased user numbers, storage requirements, data volumes or enhanced functionality requests may result in additional licensing or subscription costs beyond those currently identified.
- Supplier-Led Product Changes: Changes to the supplier's product roadmap, hosting arrangements or commercial model could introduce unplanned costs for upgrades, migrations or enhanced support services.
- Cyber Security and Compliance Requirements: Future changes to national policing standards, security controls or data protection requirements may necessitate additional investment in software configuration, assurance activities or technical controls.
- Infrastructure and Hosting Requirements: Depending on future business demand, there may be a requirement for additional hosting capacity, storage, resilience or disaster recovery arrangements, resulting in increased costs.
- Technical Resource Demand: ICT resource requirements associated with upgrades, testing, implementation of new functionality, incident resolution or change requests may create additional internal support costs that are not included within the contract value.
- Data Migration and Exit Costs: At contract renewal or termination, there is a risk that data extraction, migration and transition activities could incur additional supplier charges and ICT resource costs.

Overall, ICT does not identify any significant technical barriers to the recommended contract award at this stage. However, the risks outlined above should be recognised as potential sources of future expenditure and managed through contract governance, change control and regular supplier engagement.

Add a breakdown of refined ICT resource costings

The below costings are

Resource Estimates

Resource Type	Assured by Resource lead	Estimate in days	Resource Cost	Total Cost	
Project Management	Yes	20	£ 443.60	£ 8,872.00	
Business Analysis	Yes	4	£ 389.20	£ 1,556.80	Kara
Service Transition (incl SD)	Yes	5	£ 443.60	£ 2,218.00	
EUD	No	0	£ 464.00		
Architecture	Yes	20	£ 543.80	£ 10,876.00	
IA	Yes	10	£ 389.20	£ 3,892.00	
PAAS	Yes	5	£ 464.00	£ 2,320.00	
IaaS Network Connectivity	No	0	£ 464.00		
IaaS Server	Yes	7	£ 464.00	£ 3,248.00	
IaaS Network Security	Yes	3	£ 464.00	£ 1,392.00	
Applications	Yes	5	£ 304.60	£ 1,523.00	
Data Solutions	No	0	£ 464.00		
DBA	Yes	12	£ 464.00	£ 5,568.00	
DevOps	Yes	0	£ 443.60		
Test Resource	Yes	2	£ 389.20	£ 778.40	Both forces and Serocu
Total Cost plus 20% contingency				£ 50,693.04	

State the resource start date for this project.
August 2026

1.2 RECOMMENDATION

1.2.1 The Police and Crime Commissioner / Chief Constable of Thames Valley Police (Chief Finance Officer and Director of Finance) are invited to agree the award of contract in respect of the above to Forensic Analytics Limited.

The above contract is for an initial term of 48 months duration with 0 extension options.

The total value of this contract is estimated at £1,423,954.00 over the full project period, broken down per force as follows:

Force	Total per year	Total 4 year contract
TVP	£114,676	£458,704
Hampshire & Isle of Wight	£183,325	£729,300
SEROCU	£58,987.50	£235,950

Process and COR approval

Role	Name/Job Title/or Shoulder No.	Signature and Sign-Off Date
Project Sponsor (Stakeholder) Approving the proposal as meeting the requirements	D/Supt. Ben Gasson P1391	17/07/2026
Collaborative Organisation Stakeholder (other body) Approving the proposal as meeting the requirements	D/Supt. Christine Feerick T9973	29/07/26
Collaborative Organisation Stakeholder (other body) - Hampshire Approving the proposal as meeting the requirements	D/Supt. Gabriel Snuggs 3292	28/07/2026
Procurement Business Partner Approving the award as meeting the commercial and regulatory requirements of the force	Alison Jerred C6436	29/07/2026 AJerred
Procurement Lead Confirming the process as meeting the objectives and regulatory requirements set	Alison Jerred C6436	29/07/2026 AJerred
TVP Finance	Craig Hewing C5400	CSH

Confirming that they have approved the budgetary and financial implications of this proposal		21/07/2026
H&IOW Finance Confirming that they have approved the budgetary and financial implications of this proposal	Siobhan Andrews 19349	S. Andrews 23/07/26
SEROCU Finance Confirming that they have approved the budgetary and financial implications of this proposal	Kim Brown C2825	29/07/26
Legal (*If applicable*) Confirming their review of any legal implications of this proposal	N/A	N/A

Approval Role	Name or Shoulder Number	Job Title	Signature and Sign-Off Date
Approver / Supporter approving contract award up to a value of £200,000 and supporting values above £200,000	Richard Fowles	Head of Procurement	
Approver / Supporter: approving contract award up to a value of £1,000,000 and supporting values above £1,000,000	Linda Waters	Director of Finance	21.08.2026
Consulted / Approver: Consulted on contract award values of £200,000 up to £1,000,000 Approval on contract award values above £1,000,000	**Martin Thornley**	OPCC - Chief Finance Officer	21.08.2026
Approver: Approval on contract award values above £1,000,000	**Martin Thornley**	OPCC – Deputy Chief Executive	21.08.2026
Final Approver: Approval on contract award values above £1,000,000	**Matthew Barber**	Police & Crime Commissioner	21.08.2026
Final Approver (HIoWC) Approval on contract value greater than £2m HIoWC commitment (ICT only)	**Donna Jones**	Police & Crime Commissioner	

Contract Summary and Information for BLPD	
Proposed Supplier (s)	Forensic Analytics Limited
Planned Contract Start Date	1/08/2026
Contract Duration – Initial Term *(months)*	48 months
Contract Extensions Available *(months)*	0

Contract Value *Initial Period (months)*	£1,423,954.00
Contract Value Extension per extensions periods	£0
Total Contract Value including all extensions	£1,423,954.00
Collaborative Purchase Information (who are we buying with and what is there proportion of spend).	Hampshire and Isle of Wight Constabulary and SEROCU
ICT resource costs (note not part of contract value)	£50,693.04

Contract Savings (for use on Home Office benefits reporting – NOT TO BE INPUT ON BLPD)	
Baseline Spend *(highlight any changes to information provided in CLD*)	*Option 3 – remains the same price as indicated in the CLD – no price changes, as published price on G-Cloud 14.*
Savings Enabled: *Detail at High, Low and Expected level if the savings are likely to be variable e.g. based on demand.* *Include Annual & Total Contract Savings*	Cashable: Savings are based on published G-Cloud prices for both suppliers against baseline/budgeted spend: <table><tr><td>Force</td><td>Saving</td></tr><tr><td>TVP</td><td>£120,084 - £114,676 = £5,408</td></tr><tr><td>Hampshire & Isle of Wight</td><td>£203,760 - £183,325 = £20,435</td></tr><tr><td>SEROCU</td><td>£0 (as budget was set lower than actual annual spend, so no savings achieved)</td></tr></table> Renewal of an existing requirement with a new software solution provided by a new supplier for all three forces.
Savings Start Date if different from Contract start date	Cashable: -£11,388 – in 26/27 budget for TVP £5,408 – In 2027/28 +2 Years budget for TVP £21,517 – in 26/27 budget for HIOWC £38,415 – in 2027/28 + 2 Years budget for HIOWC
Collaborative Savings	£10,027 in year 1, 26/27 £43,823 in years 2-4 £141,496 over 4 year term
Savings Types *(based on Savings Definitions in Savings Analysis Worksheet)*	Cashable
Other Benefits:	***Cost Avoidance Savings***

	Training package *and benefits (please see Part 2 of paper for full summary of training benefits).*

Force	Current Budget
TVP	£440.00
Hampshire & Isle of Wight	£24,570
SEROCU	£7,501.26

Collaborative Training saving over 4 year term = £204,700

Annual inflation *rate per force, as prices remain fixed for the four years, there is a cost avoidance for 3 years of an estimated 4.75% inflation uplift.*

Force	Saving
TVP	
£114,676	Year 1 = £0
£114,676/4.75%	Year 2 =£5,447.11
£114,676/4.75%	Year 3 = £5,447.11
£114,676/4.75%	Year 4 = £5,447.11
Total	**£16,341.33**
Hampshire & Isle of Wight	
£118,325	Year 1 = £0
£183,325/4.75%	Year 2 = £8,707.94
£183,325/4.75%	Year 3 = £8,707.94
£183,325/4.75%	Year 4 = £8,707.94
Total	**£26,123.82**
SEROCU	
£58,987.50	Year 1 = £0
£58,987.50/4.75	Year 2 = £2,801.91
£58,987.50/4.75	Year 3 = £2,801.91
£58,987.50/4.75	Year 4 = £2,801.91
Total	**£8,405.73**

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Year 1 Supplier Implementation Charges

Force	Saving
TVP	£48,000
Hampshire & Isle of Wight	£48,000
SEROCU	£0
Total	**£96,000**

Added value benefits

Use of the RF Survey Module free of charge for all forces. This is not something any of the forces had access to

	previously, so more work needs to be done internally on the benefits. Dedicated Customer Success Manager and wider supporting team FSR CoP – DIG 200 / ISO 17025 - Compliance Support that will benefit all staff employed across all forces and support accreditation requirements. Minimum 2x Customer Success Sessions per Month – Delivered in person and/or via Teams, tailored to user feedback and performance optimisation. Minimum 2x Regional CPD Events per Year – Delivered in person, supporting continued professional development and accreditation.
Total Savings as a % of baseline spend:	£493,065 Made up of both cashable and cost avoidance savings across all three force over a four year contract term against initial quote from GCA G-Cloud 4 published pricing and negotiation on training credits. % savings as a baseline – 35.20%