

Chairperson's Forum Minutes – DRAFT

Date: 6 March 2026

Location: Teams

Attending:

[REDACTED]	MK – Chair	E Berks CSP
[REDACTED]	JS	ISOB
[REDACTED]	SP	JIAC
[REDACTED]	JSo	Complaints & Standards Committee
[REDACTED]	MSh	Bucks IAG
[REDACTED]	CW	Oxon CSP
Lisa Honess	LH	Trust & Confidence
Rachel Gilbert	RG	Head of Performance
Louise Warbrick	LW	TVP Legitimacy & Inclusion Manager
Caroline Cookson	CC	Corporate Comms Manager
Louise Castle	LC	Contact Management
Dan Godel	DG	Contact Management
Kirsty Gregory	KG	Contact Management
Melanie Reedman	MR	Strategic Comms Manager
Neeta Mistry-Patel	NMP	CADO East Berks

Apologies: [REDACTED]
[REDACTED]

1. Welcome, Introductions and Apologies

- MK welcomed all attendees; apologies noted.

2. Minutes of Previous Meeting & Actions

- Minutes were agreed as accurate.
- Outstanding actions to be covered later in agenda.

3. CADOs Update – NMP shared written briefing as CADOs unable to attend:

Update on behalf of the CADO's:

LW offered to answer any CADO-related queries and ensure follow-up where required.

Action 1: LW to ask NMP to contact MK following missed meeting arrangements at CSP meetings with low turnout.

4. Chair Updates from Local Panels

Oxfordshire CSP (CWt – Standing In) - Panel increasing membership but still lacks diversity. Skills include education, law, mental health, homelessness, trauma. Work

underway reviewing demographic representation and focus of meetings. Linking Inspector collating feedback.

ISOB (JS) - Reviewing Trust & Confidence Framework; increase in ethnicity recording across reports; strong session on recruitment & retention risks—well received. CADO updates useful for geographic spread. Younger member engagement successful in MK area; proving valuable insight. Transition to Trust & Confidence Scrutiny Panel expected late spring/early summer.

Milton Keynes CSP (JS on behalf of LL) - strong core membership and good engagement from under-25s.

Buckinghamshire IAG (MSh) - Strong attendance and diversity. Regular youth engagement planned through mosques. Engagement with Jewish communities ongoing; invitations to community events noted. Work continues to improve youth involvement, though challenging.

Complaints & Standards Committee (JSO) - Panel now at full numbers with some turnover. Diversity still limited; steps being explored. Several training sessions delivered (PSD, IOPC). Work underway to refine thematic selection and feedback loops.

East Berkshire CSP (MK) - Attendance still an issue — only 1–2 regular members at times. New recruits joining next meeting. Concern that only 3–4 regular attendees limits scrutiny effectiveness. Community relations strong; Muslim community now shows higher trust in TVP and actively engages police for reassurance.

5. Reward & Recognition Framework (CC)

Full presentation delivered (slides to be circulated). Key points:

- Survey highlighted inconsistencies and disparities in recognition (officer/staff, male/female).
- New five-tier framework: Peer-to-peer → Local informal → Local formal → Force level → National.
- Emphasis on values-based, equitable, inclusive recognition.
- Recognition SPOCs appointed for each department/command.
- New recognition Hub to centralise process.
- Positive action: Milton Keynes CADO Neelam Shiraz received national “Unsung Hero” award.

Training & Young Person Engagement discussed.

Action 2: LW to send notes from national IAG conference regarding youth recruitment.

Ideas shared:

- Use positive action engagement teams to connect with schools/colleges.
- Targeted outreach in community groups and youth-led networks.
- Flexible “pop-up” membership models may attract more young people.
- MK offered school governance contacts across 7-school academy trust for youth recruitment support.

Misinformation, Disinformation & Community Tension discussed (SP, CC, LW)

SP raised strategic concern about misinformation/disinformation (including hostile-state activity). Suggested:

- Community early-warning mechanisms.
- Clear “source of truth” pathways for community leaders.
- Consider training or exercises.

CC confirmed TVP Comms is standing up a new workstream on mis/dis/mal-information this year.

LW to include theme in next TVP update on Middle East tensions.

MK noted current tensions have been lower than in previous regional conflicts; community-police relations strong.

Group welcomed the reward & recognition work, noting:

- Strong alignment with feedback from scrutiny groups.
- Enthusiasm for greater visibility of public compliments.
- Request to ensure public pathways for positive feedback are easy to find.

6 & 7. Annual Reports, Allowances & Feedback Forms (RG, LW, LH)

- Template for annual reports shared in meeting (LW).
- Feedback requested by close of play Friday 13 March.
- Final template to be distributed Monday 9 March.
- Annual Reports due: **6 April 2026**.
- Completion of annual report + feedback forms remains mandatory for Chair allowance.
- Feedback forms must highlight issues for sharing across groups.

Ride-alongs encouraged; process reminder to be circulated.

Chairs to complete feedback forms within 2 weeks of each meeting.

8. Technology Demonstration – “Bobby” AI Virtual Assistant

Presented by KG, DG, LC (Contact Management) and MR (Strategic Comms).

Key points:

- First AI public-facing policing assistant nationally.

- Handles non-emergency queries; escalates to human where needed.
- Supports 18 languages; recognises child-like language cues.
- Already enabled rapid police deployment in serious incidents (rape, cuckooing).
- 76% queries resolved by AI; 24% escalated to operators.
- Fully transparent, with clear notices and data controls.

A live demo was provided showing escalation from AI to live chat.

9. Items for Escalation to Silver Group

None raised.

11. Key Messages from March 2026 CPF

1. Annual Reports due 6 April 2026 – template to follow.
2. Recognition Framework launch celebrated; commitment to equitable, values-based appreciation of TVP workforce.
3. AI Virtual Assistant “Bobby” is proving a safe and effective additional contact channel.

Action 3: LW to circulate TVP position on Iran/Middle East tensions once approved.

10. AOB

None raised.

Meeting Closed 14:05

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



ACTION NO	DATE	ACTION	OWNER	NOTES	CURRENT STATUS	COMPLETED DATE
0725/10	24/07/2025	Nita Pankhania to set up five LCU events where we can use that as a launch pad. (Gillian requested to be invited to these).	NP		Ongoing	
0925/04	25/09/2025	Share hate crime and non-crime data	LW			
0326/01	6/3/26	LW to ask NMP to contact MK following missed meeting arrangements at CSP meetings with low turnout.	LW			
0326/02	6/3/26	LW to send notes from national IAG conference regarding youth recruitment	LW			
0326/03	6/3/26	LW to circulate TVP position on Iran/Middle East tensions once approved.	LW			
DECISION NO	DATE	DECISION				OWNER
0725/01	24/07/2025	If a chair cannot attend to then send a deputy or at the very least watch the recording.				MEMBERS
0925/01	25/09/2025	CADOs will submit a report to the meeting in advance in future, and may attend just for their slot, and with just one representing as time allows.				CADOS